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Problem Solving for Success Handbook: Solve the Problem - Sustain the Solution - Celebrate Success

By Rod Baxter

Lulu.com, United States, 2015. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****.This is a guide to problem solving for success, designed for problem solvers of all levels in every industry. This problem-solving handbook combines elements of the simplest and most complex approaches, including ISO Corrective Action, Ford 8D, A3 Thinking, PDCA, Kepner-Tregoe(R), Shainin(R), and Lean Six Sigma DMAIC. This handbook provides guidance through a simple seven-step approach called SUCCESS: Step One - State the Problem and Goal; Step Two - Understand the Cause; Step Three - Confirm the Cause; Step Four - Construct the Solution; Step Five - Execute the Solution; Step Six - Sustain the Solution; Step Seven - Salute the Team. Employing this seven-step approach results in efficient and effective problem solving with sustainable solutions. With the purchase of this problem-solving guide, the reader has access to a downloadable file containing all templates referenced in the handbook.



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Reviews

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